

Priyanka Vaghani

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Technical Support Executive | Website Development | WordPress | Responsive Web Design | JavaScript
| JavaScript Libraries | Web Interface | Troubleshoot

Technical Skills

- **Programming languages:** PHP, C, C++, HTML, CSS, HTML5, CSS3, JavaScript, OOP, Python
- **Database:** SQL server , MYSQL
- **Code Editors:** VS Code, Notepad++
- **Design Skills:** PSD, Figma, Sketch, XD, UI/UX
- **Web Technologies:** HTML, CSS, JavaScript, React.js, AWS, AJAX, jQuery, Bootstrap, ADA/WCAG , Rest API, Python
- **Other Skills:** Microsoft Office Suite, , customer facing skills, Excellent Verbal, LMS, Time Management, Prioritization Abilities, Effective Presentation, supportive Team Player, Leadership and Negotiation Skills, ability to work effectively with minimal supervision, good communication skills, Complex Problem-solving skills, Self- leadership, self-motivated

Work Experience

Freelancer on Upwork.com

March 2014 -Present

Post: Senior Web Developer

Worked on the Below Skills set for various project during the Freelancing work

- Web Development, HTML/CSS, Bootstrap, jQuery, Google Analytics, Integrations, HostGator.
- Data base-SQL and NoSQL.
- Theme Customization, Create theme from scratch, Code deployment, Template customization.
- Create websites using Divi Builder, Visual Builder, Elementor, woo-commerce.
- Designing and implementing new features and functionality.
- Strong understanding of PHP back-end development.
- Establishing and guiding the website's architecture.
- Ensuring high-performance and availability and managing all technical aspects.
- Demonstrable knowledge of web technologies including HTML, CSS, JavaScript, AJAX, etc.
- Website Maintenance and troubleshooting.
- Modification of WordPress websites.
- Theme & Plugin customization.
- Helping formulate an effective, responsive design and turning it into a working theme and plugin.
- Custom design integration from PSD, XD, Figma, Sketch to websites

Elegant Themes Inc.

March 2017 - May 2019

Post: Technical Support

Below were the Roles and Responsibility for the Above Job.

- Researching the issues.
- Very Good Hands on WordPress and PHP Technology.
- Worked with Custom Post Type, Meta Data, Custom Widget
- Handling Script Language Such as JavaScript and jQuery
- Troubleshoot websites of clients developed with Divi, Extra themes
- Assist in designing and implementing new features and functionality.
- Consulting and Communicating with Client.
- Analyzing Client issues to try help Getting the better Solution
- Ensuring high-performance and availability and managing all technical aspects.
- Providing Technical Support to Customer Via Live Chat and Email Messaging System.
- Communicating with our development team by opening bug reports and try to resolve it for the client.
- Programming and Creating a New Feature with the Product.
- Make Customer happy by providing extra feature.
- Helping formulate an effective, responsive design and turning it into a working theme and plugin.
- Custom design integration from PSD/HTML to WordPress.
- Handle many Complex Database within MySQL
- Stay in touch with Latest Updates and Features Released by our Organization
- Work in tight deadlines with Team Leaders to finish the project on time

Oseas Holidays , Surat India

August 2015 - May 2017

Post: Web Developer

Below were the Roles and Responsibility for the Above Job.

- Inhouse Website Designing and Developing.
- Website Maintenance.
- Internet Marketing
- Communication with Overseas Client.
- Worked under the limitation of Organization rules.
- Work in tight deadlines with Team Leaders to finish the project on time
- Researching, consulting and evaluating needs for new products
- Communicating with our development team by opening bug reports and try to resolve it for the client.
- Custom design integration from PSD/HTML to WordPress.
- Clear Communication with the client for Requirement Gathering

Planet Computers , Surat India

April 2013 - July 2015

Post: Jr. Web Developer

Below were the Roles and Responsibility for the Above Job.

- Assist in the Design , Coding, and testing of Technical Solutions

- Understanding Standard System development lifecycle processes and applies our methodology effectively on client engagements.
- Apply Knowledge of industry trends and development to improve service to our client
- Understanding the project and development plans and is able to clearly articulate roles, project goals and timelines.
- Adhere to Coding Standards Defined by technical Management
- Establishing Responsible deadlines and personal work plans
- Clearly articulate idea and thoughts verbally.

Templatic , Surat India

March 2010 - May 2013

Post: Technical Support

Below were the Roles and Responsibility for the Above Job.

- Provide Web base technical support in our help desk and forums for our products.
- Helping Customer Setting Up our Products
- Make Customer happy by providing extra feature.
- Helping formulate an effective, responsive design and turning it into a working theme and plugin to the customer.
- Testing, Debugging, Diagnosing and correcting Error and Faults in our
- Writing User manuals and Guides for our Products
- Researching, consulting and evaluating needs for new products

Educational Qualification

- **Graduate in Bachelor of Computer Applications from** Veer Narmad South Gujarat University, Surat. With 75.22% (First Class with Distinction) in year 2007-2010
- **Post Graduate in Diploma in Information Technology** from Symbiosis College of Distance Learning with 69% (First Class) in the year 2011-2014